



**INTERNATIONAL HELLENIC UNIVERSITY
SCHOOL OF SCIENCE AND TECHNOLOGY**

MSc in E-BUSINESS AND DIGITAL MARKETING

“DIGITAL MARKETING AND WEB ANALYTICS ASSIGNMENT”

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Business activity:

Welcome to our online lingerie boutique, where sensuality meets sophistication, and every piece is crafted to make you feel confident and empowered. Our lingerie online store was established in 2024 to provide you with a collection that blends style and comfort.

Discover an e-shop full of lingerie sets, underwear, socks, homeware and many more to diverse tastes and preferences. Our brands ensure a perfect fit for every mood and occasion. Whether you are looking for everyday essentials or something special for a romantic evening, our lingerie store is your destination.

Navigating our user-friendly website, you will find a unique experience with detailed product descriptions, sizing guides, and stunning visuals that display and enhance the details of each piece. We understand the importance of finding lingerie that not only fits impeccably but also enhances your natural beauty.

At our lingerie online store, customer satisfaction is our priority. Enjoy discreet packaging, secure payment options and worldwide shipping. Our commitment to quality extends beyond our products to exceptional customer service, ensuring your journey with us is as smooth and delightful as slipping into your favorite new set.

Mission:

Elevate your wardrobe, be a better man, woman, boy, girl, toddler. Welcome to a world where every piece tells a story, and your confidence is where it belongs.

Product Line:

- Pyjamas

Comfortable and stylish sleepwear options such as pyjama sets, and robes. Cozy clothing that makes you feel comfortable.

- Swimwear
Dive into style with our chic swimwear collection. Discover bikinis and stylish products, which are designed to make you feel summer.
- Slippers

Our collection is designed to provide warmth and comfort with a touch of sophistication.

- Robes
From silky satin robes to plush, cozy options, our robes are crafted for relaxation.

Competition:

Through wordseo.net, we focused on pure HTML, similar to what search engines see when they visit a page. We determined our competitor's page structure:

| | |
|--|--|
| 1. Minerva - https://www.minerva.gr/el | |
| Words | 824 |
| Internal Links | 319 |
| External Links | 11 |
| <hr/> | |
| title | Minerva Εσώρουχα, Πυτζάμες, Outwear & Άνετα Ρούχα (49 Characters) |
| keywords | |
| viewport | width=device-width, initial-scale=1 |
| description | Minerva: Το top brand με εσώρουχα & πιτζάμες τώρα online. Αποκτήστε οικονομικά σετ υψηλής ποιότητας, βαμβακερά & modal, νεανικού & διαχρονικού design. (150 Characters) |

2. LingerieShop - <https://lingerie-shop.gr/>

| | |
|----------------|--|
| Words | 742 |
| Internal Links | 284 |
| External Links | 6 |
| title | Εσώρουχα Γυναικεία Ανδρικά - Lingerie Shop (42 Characters) |
| canonical | https://lingerie-shop.gr/ |
| keywords | Μεγάλα μεγέθη, Νυχτικά - Ρόμπες, Homewear |
| viewport | initial-scale=1.0, width=device-width |
| description | Κατάστημα Γυναικείων - Ανδρικών - Παιδικών Εσωρούχων και Μαγιό. Νυχτικά - Πυτζάμες, Καλσόν - Κολάν & Sexy Εσώρουχα και σε Μεγάλα μεγέθη. (136 Characters) |

3. Tezenis - <https://www.tezenis.com/gr/>

| | |
|------------------|---|
| Words | 6050 |
| Internal Links | 418 |
| External Links | |
| title | Αγοράστε online Tezenis Εσώρουχα και Ρούχα! (43 Characters) |
| canonical | https://www.tezenis.com/gr/ |
| apple-itunes-app | app-id=1532750548, app-argument=https://www.tezenis.it/gr/home |
| viewport | width=device-width, initial-scale=1, maximum-scale=1 |
| msvalidate.01 | 429F9C9E6E054AC1A748E7D9840E9CBB |

description

Η συλλογή Tezenis σας περιμένει! Διασκεδάστε δημιουργώντας ολοκαίνουργια outfits, κατάλληλα για κάθε περίπτωση. Γρήγορες επιστροφές χρημάτων. Αγοράστε online! (158 Characters)

Source: <https://www.browseo.net/>

Keyword Research:

Through Ubersuggest and Ubersuggest extension (addon) we found which keywords are best to target and valuable insight into the queries that our target audience is searching on Google. This insight helped to create both the content strategy as well as our marketing strategy.

Keyword Ideas : pyjamas

SUGGESTIONS (16) RELATED (212) QUESTIONS (1) PREPOSITIONS (1) COMPARISONS (1)

Keyword Overview : pyjamas

ADD TO LIST

GENERATE CONTENT WITH AI

SEARCH VOLUME
720

SEO DIFFICULTY
40
Last Updated: Now

PAID DIFFICULTY
94

COST PER CLICK (CPC)
€0,34

KEYWORD IDEAS

SUGGESTIONS RELATED QUESTIONS PREPOSITIONS COMPARISONS

| KEYWORD | TREND | VOLUME | CPC | PD | SD |
|--------------------|-------|--------|-------|----|----|
| pyjamas set | | 170 | €0,26 | 99 | 75 |
| pyjamas party | | 110 | €0,57 | 44 | 35 |
| pyjamas or pajamas | | 90 | €0,00 | 1 | 57 |
| pyjamas oysho | | 50 | €0,99 | 41 | 31 |
| pyjamas zara | | 20 | €0,00 | 18 | 24 |
| pyjamas day | | 10 | €0,00 | 3 | 19 |
| pyjamas pants | | 10 | €0,00 | 86 | 44 |

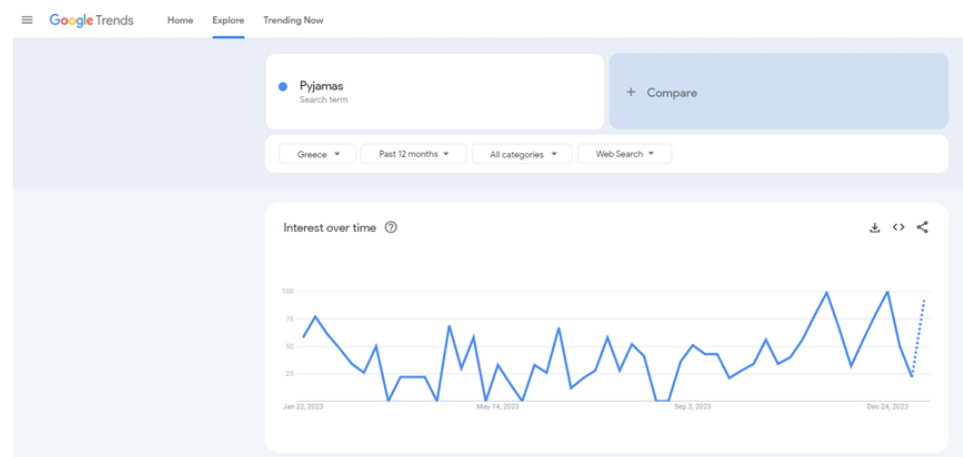
Ubersuggest extension:

The screenshot shows a Google search for 'pyjamas'. The search results include a link to 'minerva.gr' with the title 'Woman - Pyjama - Minerva Official e-shop'. The Ubersuggest extension is active, displaying a table of related keywords and their metrics.

| Keyword | Vol | CPC | SD |
|------------------------------|-----|-------|----|
| pyjamas | 720 | €0.34 | 40 |
| matching pyjamas couple | 350 | €0.36 | 63 |
| couple pyjamas | 170 | €0.36 | 58 |
| pyjamas set | 170 | €0.26 | 46 |
| victoria secret pink pyjamas | 140 | €0.08 | 57 |
| onese pyjamas | 140 | €0.20 | 52 |

Keywords Research Tools Google Trends

Through this tool that analyzes the popularity of Google search terms using real-time data, we analyzed what users are searching for as impacted by time, season, and location. We used that information, as we were developing our marketing strategy.

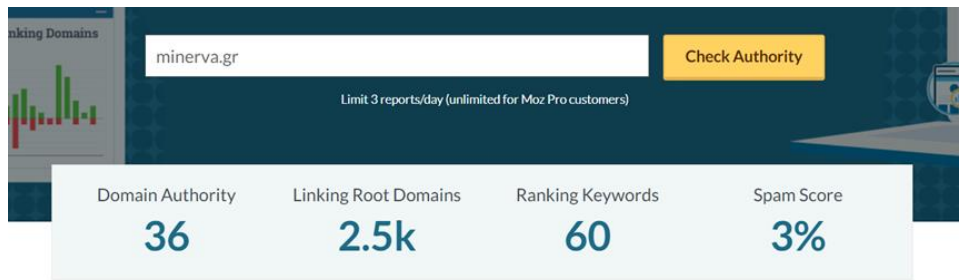


Through **moz.com**, we conducted the following analysis:

- Spotted our keyword gaps by understanding our competitors' top keywords and the potential impact on site traffic.

- Identified the top pieces of content that our competitors use to rank for important keywords.
- We checked the overall health of their site by understanding key metrics like Domain Authority and ranking keywords.

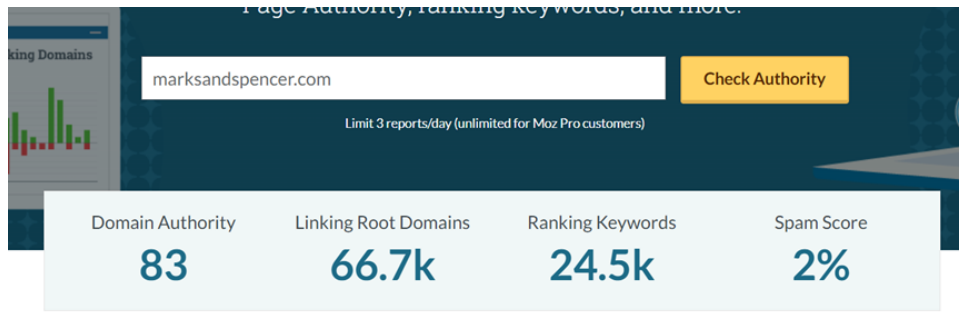
Minerva.gr



Top Ranking Keywords

Your top keywords sorted by ranking position. [Learn more about keywords and how they affect rankings.](#)

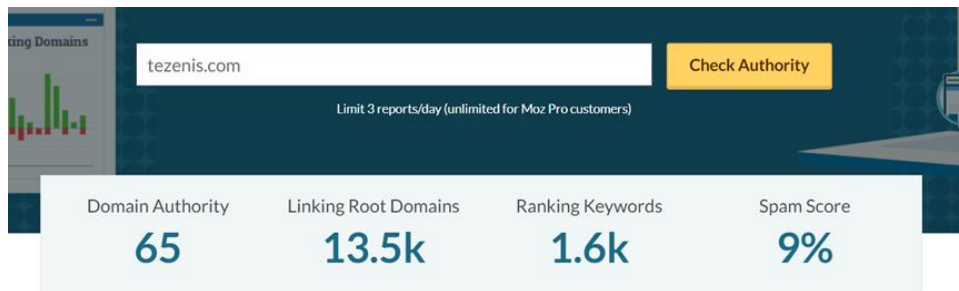
| Keyword | Rank |
|------------------|------|
| minerva robes | 3 |
| kupaci | 6 |
| kupaci kostimi | 8 |
| andrika esvroyxa | 8 |
| muski kupaci | 8 |
| tizzyface | 9 |
| lingerie marques | 11 |



Top Ranking Keywords

Your top keywords sorted by ranking position. [Learn more about keywords and how they affect rankings.](#)

| Keyword | Rank |
|-----------------------|------|
| marks and spencer | 1 |
| m&s | 1 |
| marks and spencer usa | 1 |
| mark and spencer | 1 |
| marks and spencer uk | 1 |
| marks & spencer | 1 |
| marks and spencers | 1 |



Top Ranking Keywords

Your top keywords sorted by ranking position. [Learn more about keywords and how they affect rankings.](#)

| Keyword | Rank |
|------------------|------|
| tezenis | 1 |
| tezenis usa | 1 |
| tenizen | 1 |
| tezenis new york | 1 |
| tezenis uk | 1 |
| intimo femminile | 1 |
| tezenis us | 1 |

Soolve – Keyword research

Soolve helped you to find the similar keywords that are trending on various search results pages. We determined what is the trending index for each keyword suggested by Soolve.

Competitor analysis by SIMILARWEB.COM

Using similarweb.com free trial, we managed to complete the competitor's analysis, as we identified the most crucial insights of our 3 competitors.

- Competitive insights: We understood competitors' strategies, traffic sources, and customer behavior.
- Target audience: We gained insights into target customers' interests, preferences, and online behavior.
- Marketing optimization: We identified effective marketing channels and keywords for driving traffic and conversions.
- Performance tracking: We tracked website performance, monitored market trends, and identified growth opportunities.

This platform helped to know the number of visits generated by certain keywords, whether these visits were generated via an organic strategy or a paid strategy.

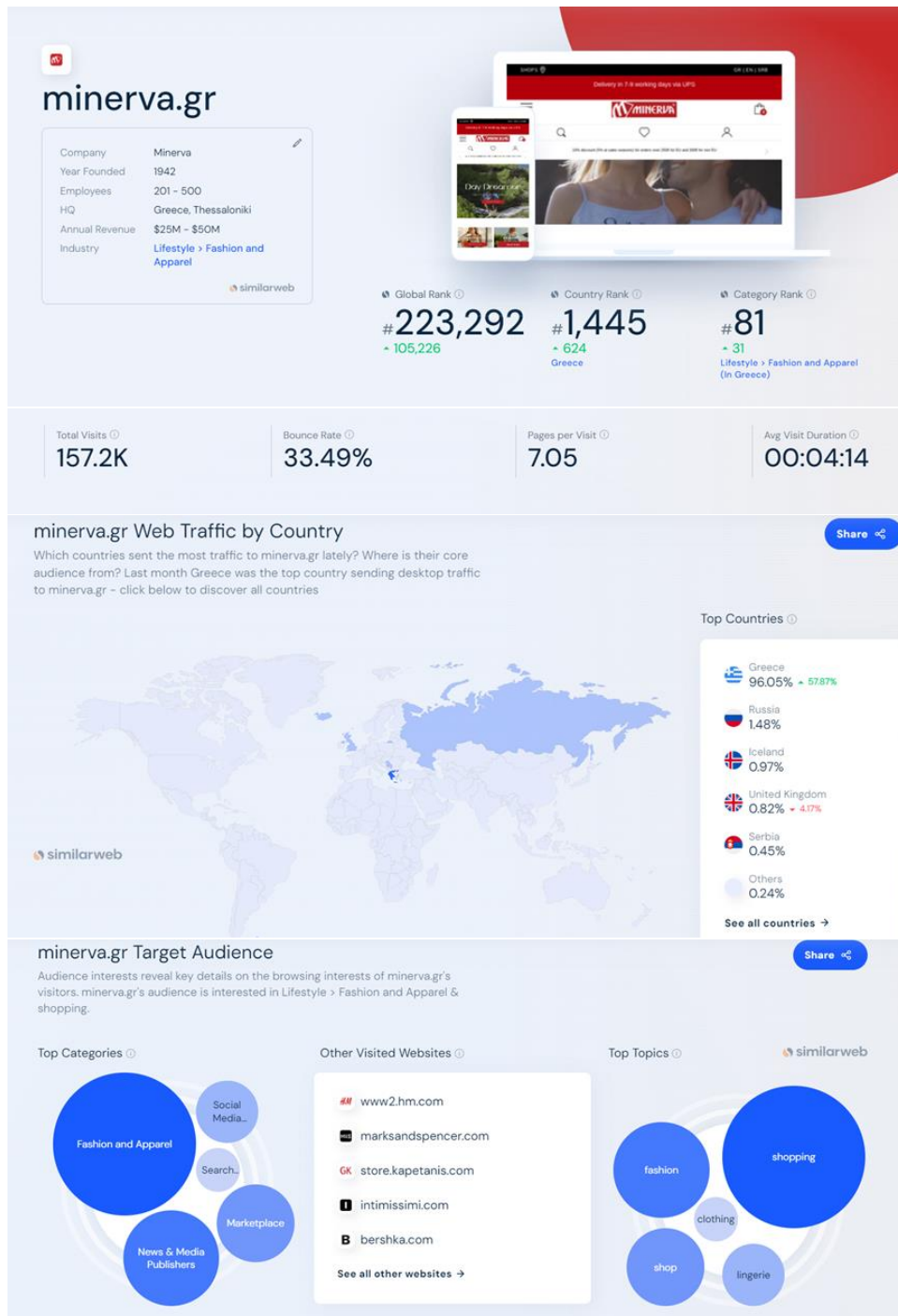
Keyword analysis enabled us to identify and analyze relevant keywords related to our products.

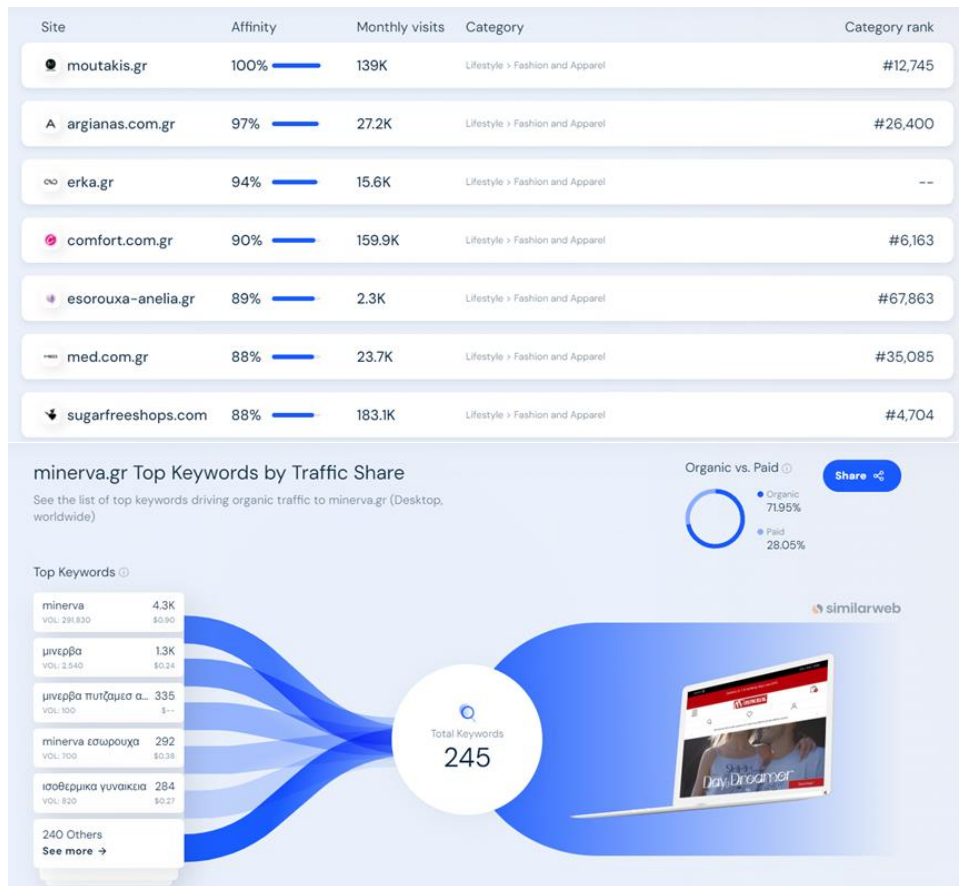
By leveraging keyword analysis, we could optimize our website content, product descriptions, and marketing campaigns to align with customer search behaviors. This helped us improve organic visibility in search engines, drive targeted traffic to our online store, and ultimately increase conversions and sales.

Evaluation historical data from the chart "Traffic and engagement", we accessed and analyzed past performance data, allowing for a comprehensive understanding of trends, seasonal patterns, and consumer behavior over time.

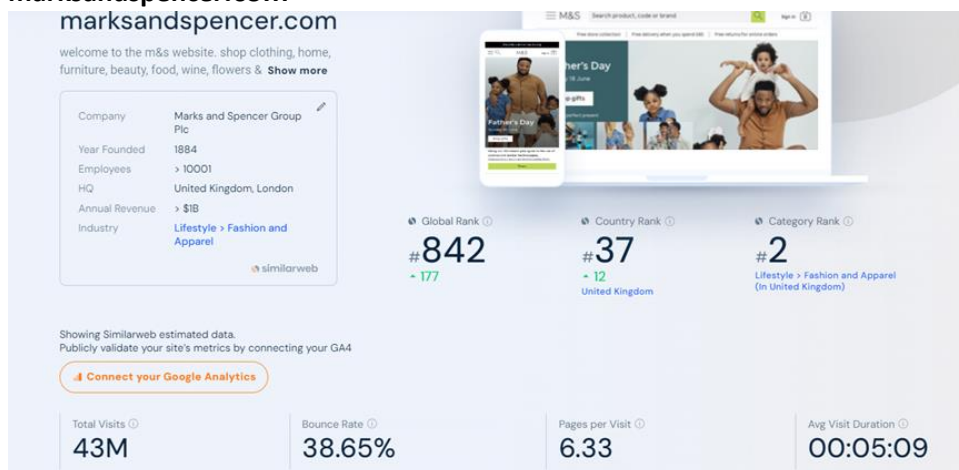
Finally, "web traffic by country" and "target audience", were key elements of our research and helped us understand the sector of our company and the next steps in our marketing campaign.

Minerva.gr





marksandspencer.com



marksandspencer.com Web Traffic by Country

Which countries sent the most traffic to marksandspencer.com lately? Where is their core audience from? Last month United Kingdom was the top country sending desktop traffic to marksandspencer.com - click below to discover all countries



Top Countries



[See all countries](#)

marksandspencer.com Target Audience

Audience interests reveal key details on the browsing interests of marksandspencer.com's visitors. marksandspencer.com's audience is interested in Lifestyle > Fashion and Apparel & shopping.

Top Categories



Other Visited Websites

- johnlewis.com
- next.co.uk
- www2.hm.com
- asos.com
- amazon.co.uk

[See all other websites](#)

Top Topics



| Site | Affinity | Monthly visits | Category | Category rank |
|-----------------|----------|----------------|---------------------------------|---------------|
| N next.co.uk | 100% | 49.3M | Lifestyle > Fashion and Apparel | #9 |
| asos.com | 91% | 68.6M | Lifestyle > Fashion and Apparel | #10 |
| matalan.co.uk | 91% | 8.3M | Lifestyle > Fashion and Apparel | #174 |
| debenhams.com | 91% | 14.8M | Lifestyle > Fashion and Apparel | #84 |
| riverisland.com | 84% | 10.4M | Lifestyle > Fashion and Apparel | #121 |
| newlook.com | 74% | 14M | Lifestyle > Fashion and Apparel | #87 |
| monsoon.co.uk | 70% | 3M | Lifestyle > Fashion and Apparel | #435 |
| boohoo.com | 69% | 13.9M | Lifestyle > Fashion and Apparel | #86 |

marksandspencer.com Top Keywords by Traffic Share

See the list of top keywords driving organic traffic to marksandspencer.com (Desktop, worldwide)

Organic vs. Paid



Top Keywords

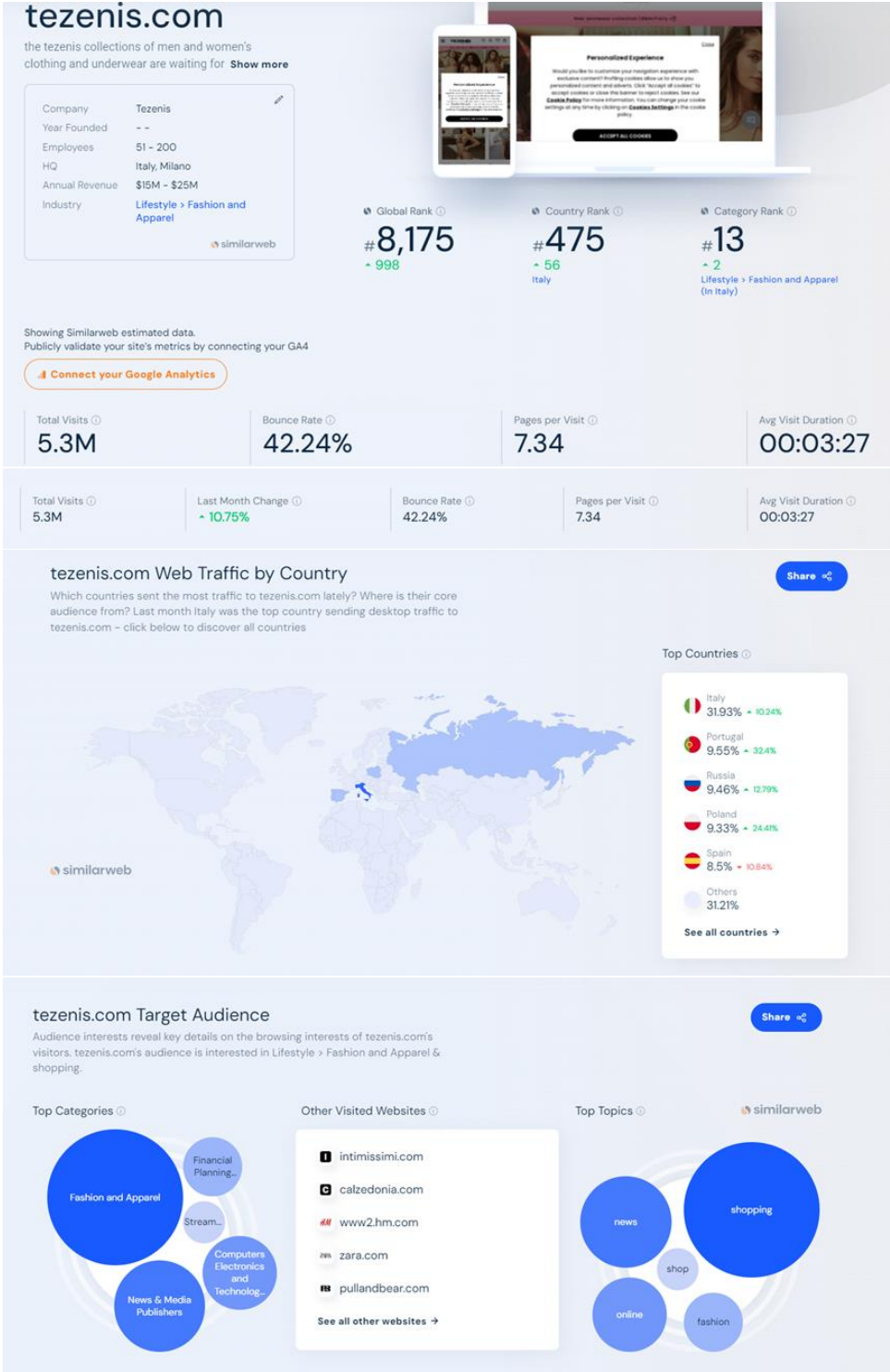
| | | | |
|--------------------|--------|-----------------|--------|
| marks and spenc... | 816.2K | VOL: 1,534,309 | \$0.28 |
| m&s | 488.3K | VOL: 28,750 | \$0.16 |
| m and s | 208.8K | VOL: 320,610 | \$0.17 |
| marks and spenc... | 77.7K | VOL: 88,420 | \$0.17 |
| m | 61.8K | VOL: 11,348,320 | \$0.57 |
| 175K Others | | | |

[See more](#)

Total Keywords
17.5K



Tezenis.com



tezenis.com Target Audience

Audience interests reveal key details on the browsing interests of tezenis.com's visitors. tezenis.com's audience is interested in Lifestyle > Fashion and Apparel & shopping.

Top Categories

Fashion and Apparel

Financial Planning...

Stream...

Computers Electronics and Technolog...

News & Media Publishers

Other Visited Websites

intimissimi.com

calzedonia.com

www2.hm.com

zara.com

pullandbear.com

See all other websites

Top Topics

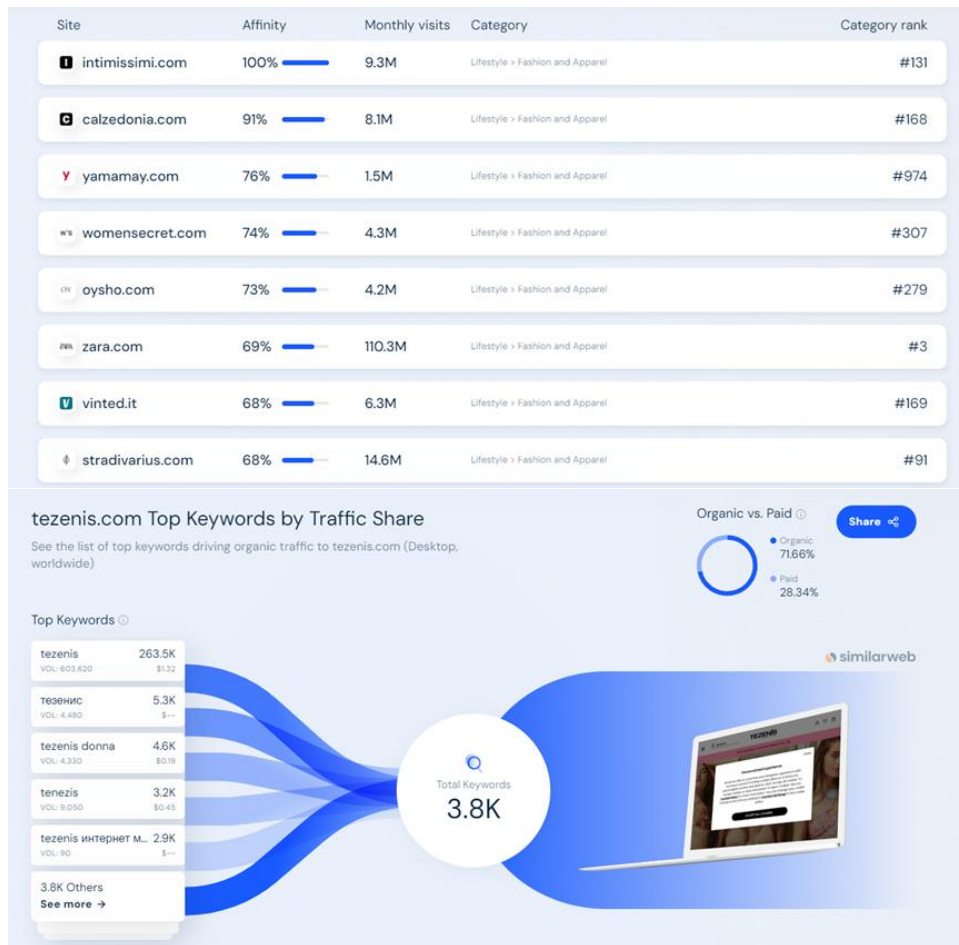
shopping

news

shop

online

fashion



Keywordtool.io

Keyword Tool helped us discover new long-tail keywords related to our topic by automatically generating Google's search suggestions. The keyword suggestions are produced based on a Google domain and the language.

The screenshot displays the Keyword Tool Pro interface. At the top, the search parameters are set to 'pyjamas' for the 'Greece (Country)' domain in 'Greek - Ελληνικά' language. A dropdown menu is open, showing a list of languages including Greek, English, Arabic, Bengali, Bulgarian, and Catalan. Below the search bar, a summary box shows 'Total Keywords: 233'. A large promotional banner for 'Keyword Tool Pro' is overlaid on the interface, encouraging users to subscribe to get all data. Below the banner, a table lists keyword suggestions with columns for 'Keywords', 'Search Volume', 'Trend', 'Average CPC (USD)', and 'Competition'. The table includes suggestions like 'the boy in the striped pyjamas', 'pyjamas set', 'bananas in pyjamas', 'victoria secret pyjamas', 'pyjamas for couples', 'pyjamas or pajamas', 'primark pyjamas', 'peter alexander pyjamas', 'satin pyjamas', 'silk pyjamas', 'pyjamas greece', 'pyjamas h&m', 'pyjama', and 'pyjamas γυναικες'. Another promotional banner for 'Keyword Tool Pro' is overlaid on the table, asking if the user needs this information and offering to provide search volume data for Greek keywords.

| Keywords | Search Volume | Trend | Average CPC (USD) | Competition |
|--------------------------------|---------------|-------|-------------------|-------------|
| pyjamas | | | | |
| the boy in the striped pyjamas | | | | |
| pyjamas set | | | | |
| bananas in pyjamas | | | | |
| victoria secret pyjamas | | | | |
| pyjamas for couples | | | | |
| pyjamas or pajamas | | | | |
| primark pyjamas | | | | |
| peter alexander pyjamas | | | | |
| satin pyjamas | | | | |
| silk pyjamas | | | | |
| pyjamas greece | | | | |
| pyjamas h&m | | | | |
| pyjama | | | | |
| pyjamas γυναικες | | | | |

LSI Keywords and Google search:

We assessed the easiest way to find our LSI keywords through the search engine. We typed a particular phrase in Google Search to find the relevant LSI keywords and search terms.

The screenshot shows a Google search for "pyjamas". The search bar has a dropdown menu with suggestions: "pyjamas men", "pyjamas or pajamas", "pyjamas for women", "pyjamas set", "pyjamas greece", "pyjamas skrutz", "pyjamas party", "pyjamas h&m", "pyjamas pants", and "pyjamas oysho". Below the search bar, there are "People also ask" questions: "Which is correct pyjamas or pajamas?", "Is pyjamas a British word?", "Why is pyjamas spelled two ways?", and "Why is it called pyjama?". On the right side, there is an "UberSuggest" extension overlay showing a table of search data.

| Keyword | Vol | CPC | SD |
|------------------------------|-----|-------|----|
| pyjamas | 720 | €0.34 | 40 |
| matching pyjamas couple | 390 | €0.36 | 63 |
| couple pyjamas | 170 | €0.36 | 58 |
| pyjamas set | 170 | €0.25 | 48 |
| victoria secret pink pyjamas | 140 | €0.08 | 57 |
| onesie pyjamas | 140 | €0.20 | 52 |

Related searches :

| | |
|--|--|
| <p> pyjamas men</p> <p>Searches: 10/mo - CPC: €0 - SD: 68 </p> | <p> oysho pyjamas</p> <p>Searches: 0/mo - CPC: €0 - SD: 0 </p> |
| <p> pyjamas greece</p> <p>Searches: 0/mo - CPC: €0 - SD: 0 </p> | <p> h&m pyjamas greece</p> <p>Searches: 0/mo - CPC: €0 - SD: 0 </p> |
| <p> pyjamas or pajamas</p> <p>Searches: 90/mo - CPC: €0 - SD: 57 </p> | <p> oysho pyjamas greece</p> <p>Searches: 0/mo - CPC: €0 - SD: 0 </p> |

21

Business product description and SEO strategy

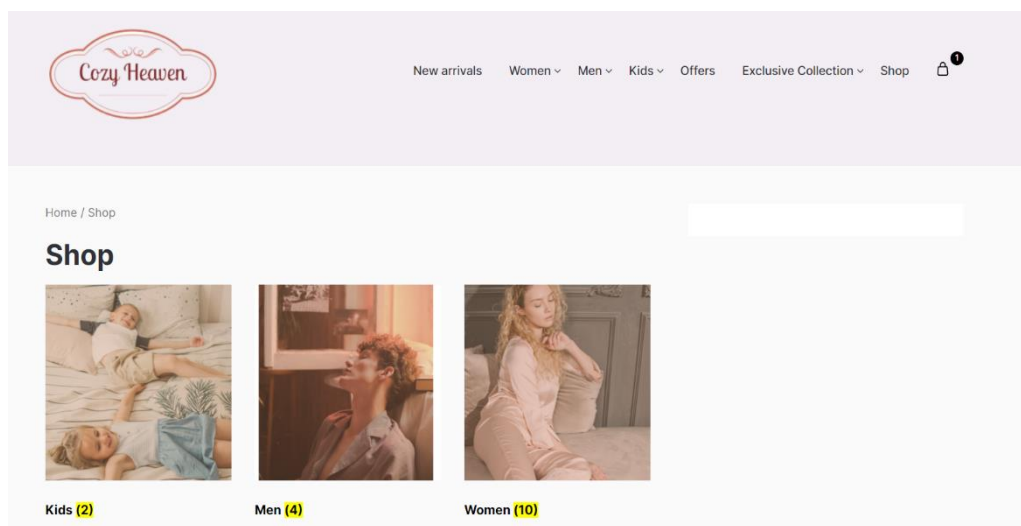
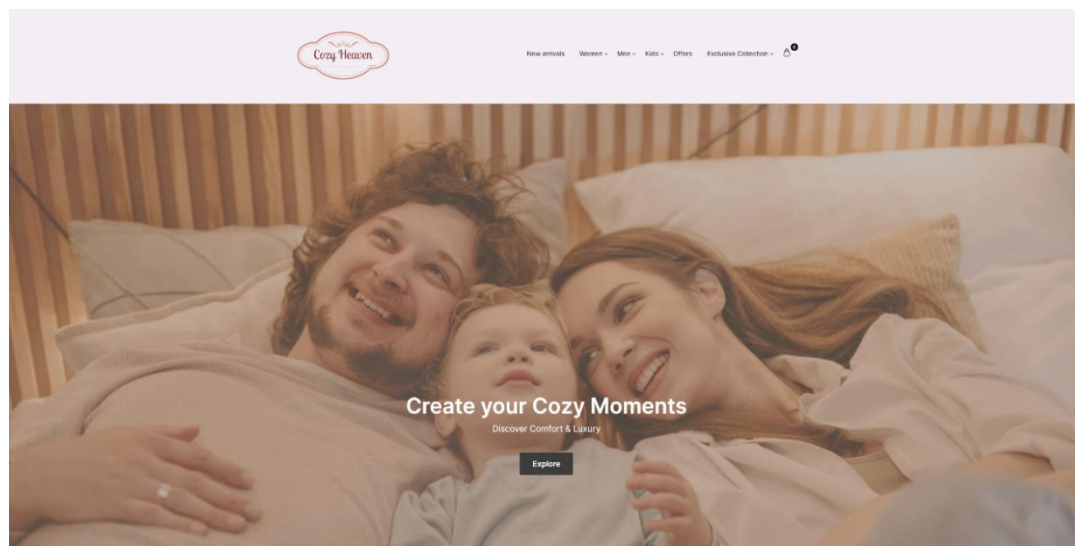
In this report, we will describe how we managed to create an e-shop and develop our SEO strategy.

WordPress was the site we used to design our e-shop that sells pajamas, socks, slippers, underwear, robes and sleeping accessories. We chose as our theme (Superb eCommerce) as it is specifically made for online shops, stores and boutiques and it is quite responsive and SEO optimized for a smoother user experience. We used lighter colors to make our site more appealing to the viewers. When it comes to the plug-ins we used to properly develop our SEO analysis, and to make our e-shop more coordinated, these are (Woocommerce and Yoast SEO).

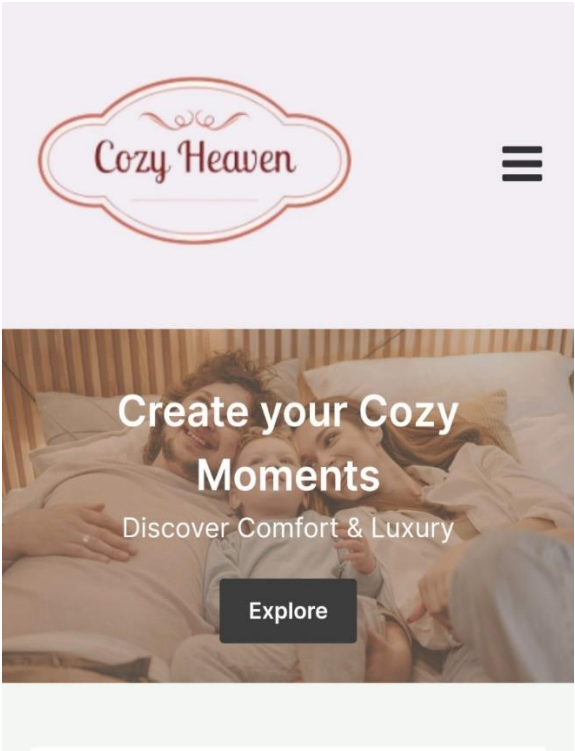
This is how our e-shop looks like on desktop and mobile version through this link:

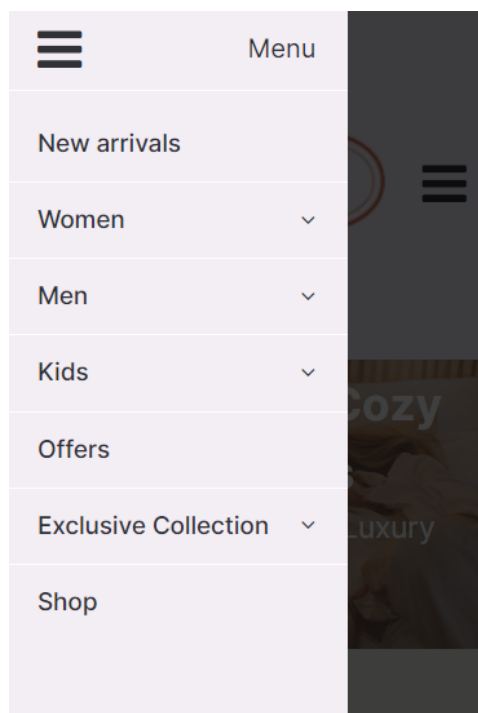
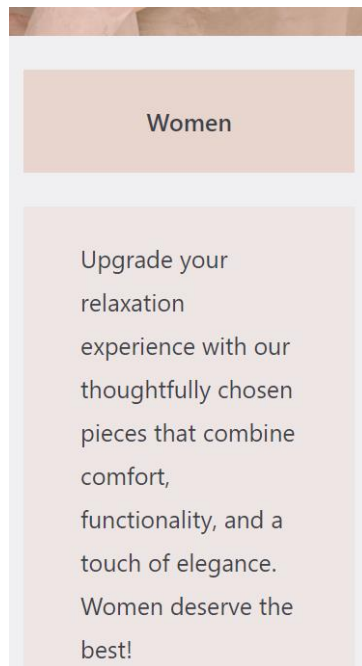
<https://dmlabs.ihu.edu.gr/group3/>

Desktop Version



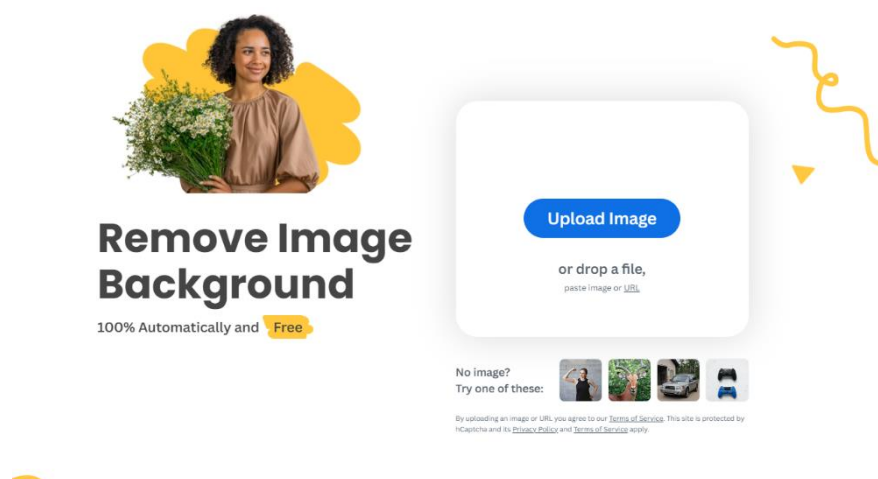
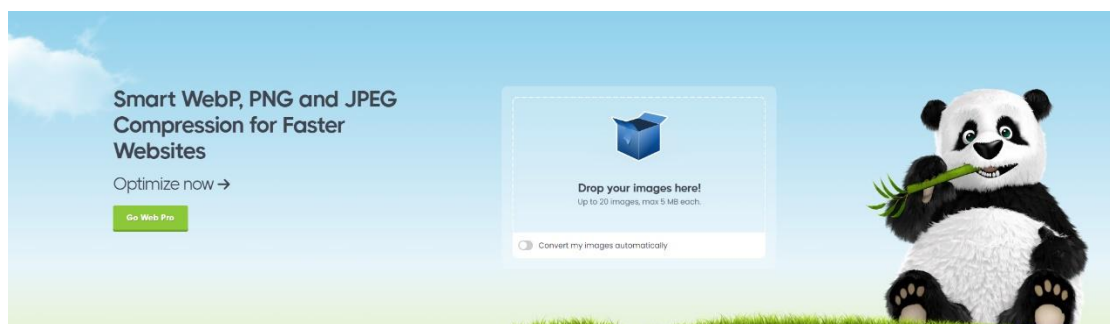
Mobile version





Useful tools and SEO analysis:

Adding and optimizing products was a big part of our e-shop's structure. We used WordPress plugins like Yoast SEO to improve our SEO and readability scores. Other important tools that played a significant role was TinyPNG and remove.bg. First one is an image compression tool we took advantage of so that we could make our website as fast and light as possible and the second one was a background remover to make our product images look nice without the excessive use of additional information in the background.



Regarding the SEO optimization part, each time we added products to our site, Yoast SEO gave details about the SEO and Readability score based on the product description we provided.

We noticed that the most important aspect of the procedure was the “focus key phrase”. Adding an accurate phrase along with a precise product description including at least 300 words and subheadings between each paragraph, instantly increased our SEO score.

Other parameters equally as important were the “meta description”, the use of “internal” and “outbound” links and the addition of the product’s image along with its key phrase. Then, managing the key phrase’s length, density and where it should be put inside the description gave us a good SEO score.

The screenshot shows the Yoast SEO analysis interface for the page "Henry Print Pyjamas". At the top, there is a green checkmark icon and the text "SEO analysis Henry Print Pyjamas". Below this, there are two links: "+ Add synonyms" and "+ Add related keyphrase". A yellow banner with the text "Did you know Yoast SEO Premium also analyzes the different word forms of your keyphrase, like plurals and past tenses?" and a "Go Premium!" button is visible. The "Analysis results" section is expanded, showing "Problems (2)" and "Good results (14)".

Problems (2)

- **Keyphrase distribution:** Have you evenly distributed your focus keyphrase throughout the whole text? [Yoast SEO Premium will tell you!](#)
- **Keyphrase in subheading:** [Use more keyphrases or synonyms in your H2 and H3 subheadings!](#)

Good results (14)

- **Outbound links:** Good job!
- **Image Keyphrase:** Good job!
- **Images:** Good job!
- **Internal links:** You have enough internal links. Good job!
- **Keyphrase in introduction:** Well done!
- **Keyphrase density:** The keyphrase was found 6 times. This is great!
- **Keyphrase in SEO title:** The exact match of the focus keyphrase appears at the beginning of the SEO title. Good job!
- **Keyphrase length:** Good job!
- **Keyphrase in meta description:** Keyphrase or synonym appear in the meta description. Well done!
- **Meta description length:** Well done!
- **Previously used keyphrase:** You've not used this keyphrase before, very good.
- **Keyphrase in slug:** More than half of your keyphrase appears in the slug. That's great!
- **Text length:** The text contains 352 words. Good job!

Apart from the SEO we should also have a good readability score. Some of the issues we came across and we managed to resolve were the passive voice and transition words by simply using mainly active voice and a wide variety of transition words. Sentence and paragraph length, along with distributing subheadings gave us a good readability score.

SEO

Readability

Schema

Social

Analysis results

^ Problems (1)

- Word complexity: Is your vocabulary suited for a larger audience? [Yoast SEO Premium will tell you!](#)

^ Good results (6)

- [Passive voice](#): You're using enough active voice. That's great!
- [Consecutive sentences](#): There is enough variety in your sentences. That's great!
- [Subheading distribution](#): Great job!
- [Paragraph length](#): None of the paragraphs are too long. Great job!
- [Sentence length](#): Great!
- [Transition words](#): Well done!

PPC CAMPAIGN

PPC campaigns are crucial for businesses as they provide a direct and measurable way to reach their target audience. Through paid advertising, businesses can achieve

immediate visibility on search engines and other online platforms, ensuring that their products or services are prominently displayed to potential customers. The ability to set specific budgets, target demographics, and track performance metrics makes PPC campaigns a cost-effective and efficient marketing tool. The flexibility to quickly adjust ad strategies based on real-time data allows businesses to stay agile in a dynamic market, gaining a competitive edge. With the ability to measure results, optimize campaigns, and control spending, PPC not only drives traffic but also offers a measurable return on investment. In today's digital landscape, where online presence is paramount, PPC campaigns play a pivotal role in enhancing brand visibility, driving conversions, and ultimately contributing to the overall success and growth of businesses.

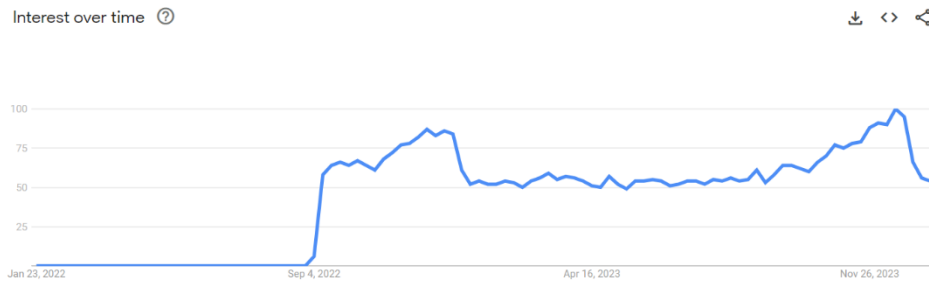
Goals

The primary goal of PPC campaigns is to drive targeted traffic to a website while maximizing return on investment (ROI). By placing ads on search engines and other online platforms, businesses aim to increase visibility, generate leads, and prompt desired actions such as clicks, conversions, or sales.

For Cozy Heaven brand awareness consists a primary goal, aimed to maximize visibility and exposure by showcasing ads to a broad audience, increasing recognition and familiarity with every brand. In addition, we focus on website traffic and the goal is to drive relevant and targeted visitors to the site through strategic keyword targeting and compelling ad creatives. Also to drive sales, PPC campaigns focus on converting website traffic into actual customers by optimizing for relevant keywords, refining ad messaging, and ensuring user experience on the landing pages. Each goal involves tailored strategies within the PPC framework to achieve specific outcomes.

Focus Brand

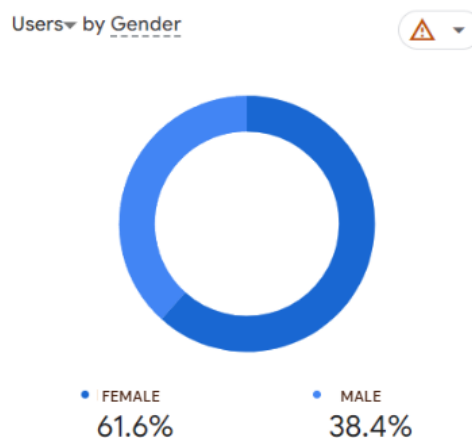
Before started making the campaigns it was necessary to be defined site's top brand priorities. For this reason we used google trend in order to identify what people are looking for, which was the trends regarding our field the past years and which of our client's brands had the biggest interest from the audience. We decided choosing Mark's & Spencer as our focus brand due to his big popularity and his remarkable increasment until now. We also conducted keyword research leveraging Google Keyword Planner aimed to identify relevant and high-traffic keywords

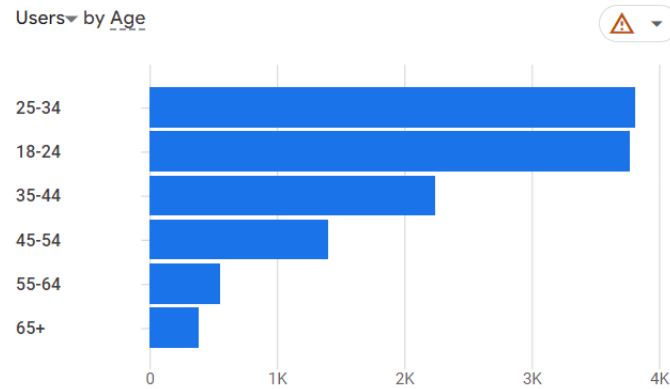


Target audience

Creating successful campaigns indicates finding the specific group of people that they will be targeted for the ads. Identifying the target group is crucial before initiating a PPC campaign as it ensures that advertising efforts are directed towards the most relevant and potential customers. By defining the target audience based on demographics, interests, and behavior, businesses can create tailored ad content, select appropriate keywords, and optimize bidding strategies, maximizing the campaign's effectiveness and return on investment. Understanding the target group allows for precise targeting, improving the chances of attracting qualified leads and achieving the desired outcomes from the PPC campaign.

For our focus brand “Marks and Spencer” the biggest amount of its visitors consists of women with 61.6% and men with 38.4%. Also regarding their age it seems that the younger ages 18-24 and 25-34 are more like to visit Marks and Spencer’s e-shop rather than the older ones.





Ad Group: Branded Keywords

As for the initial step we conducted a keyword research to identify relevant terms and phrases that potential customers might use when searching for products or services. We work on Google Keyword Planner tool to assist us in identifying relevant and high volume keywords for the past 24 months. For this, more branded keywords were used containing brand's name (ex. m&s womens pyjamas, marks and spencer women pyjamas). After all this research we finalized to "Marks & Spencer Womens Pyjamas" for the product that it will be showcased to our campaigns.

| | | | | | | | | |
|---|-----------------------|--------------------|------------|-------------|---------------------|-----------------------------|------------------------------|----------------|
| <input type="checkbox"/> womens pyjamas | 1K - 10K | +900% | 0% | High | — | €0.88 | €3.85 | |
| <input type="checkbox"/> Keyword (by relevance) | Avg. monthly searches | Three month change | YoY change | Competition | Ad impression share | Top of page bid (low range) | Top of page bid (high range) | Account status |
| <input type="checkbox"/> pyjamas | 1K - 10K | +900% | 0% | High | — | €1.50 | €5.82 | |
| <input type="checkbox"/> marks and spencer | 10K - 100K | 0% | 0% | High | — | €0.49 | €3.88 | |
| <input type="checkbox"/> m&s pyjamas | 100 - 1K | 0% | 0% | High | — | €0.25 | €1.84 | |
| <input type="checkbox"/> m&s women pyjamas | 10 - 100 | 0% | 0% | Medium | — | €0.58 | €2.87 | |

| | | |
|---|--|-------------|
| ● | M&S | Broad match |
| ● | m and s womens pyjamas | Broad match |
| ● | marks and spencer women pyjamas | Broad match |
| ● | m&s womens pyjamas | Broad match |
| ● | m&s pjs womens | Broad match |
| ● | Women's Pyjamas M&S | Broad match |
| ● | marks and spencer womens pyjama set | Broad match |

Search campaign: Branded Keywords

Building an effective search campaign involves crafting ad copy that corresponds with the target audience. The title should be concise, incorporating relevant keywords to capture attention, while the description should highlight key benefits or unique selling points, encouraging users to click. It's crucial to align the ad content with the landing page, creating an unforgettable user experience and increasing the likelihood of conversions. The ads were enriched with extra settings for example some sitelinks informing the audience for some extra deals or related categories leading them to the specific landing pages of our e-shop. Also callouts were used to underline some important sentences at the ad and capture audience's attention, motivating them for the click.

Sponsored



dmlabs.ihu.edu.gr/m&s/women's_pyjamas

Women's Pyjamas M&S - Cozy Heaven

Discover our wide variety from Marks and Spencer Women's Pyjamas. Choose your M&S Women's pyjama set. Shop with 20% off. Worldwide shipping.

[Women's Nightwear](#)

[Deals at M&S pyjamas](#)

[20% off](#)

Sponsored



dmlabs.ihu.edu.gr/m&s/women's_pyjamas

Women's Pyjamas M&S - Cozy Heaven

Discover our wide variety from Marks and Spencer Women's Pyjamas. Choose your M&S

Women's pyjama set. Shop with 20% off. Worldwide shipping.

[Deals at M&S pyjamas](#) · [Women's Nightwear](#) · [20% Offers](#)

Display campaign: Branded Keywords

In constructing a well-executed display campaign, attention-grabbing visuals are essential. We begin by creating a catching title that conveys the message, and followed it with a comprehensive description that emphasizes the value proposition. The selected photos were relevant images that effectively showcase the product, ensuring a visually appealing and engaging ad that captures the audience's interest.





Ad group: Non branded keywords

To initiate a campaign for non-branded keywords, we started again by conducting keyword research to identify relevant terms to the brand's product which were on our priorities. Using Google Keyword planner we manage to identify the high volume non-branded keywords for the past 24 months. We finalized to "Marks and Spencer Mens's Slippers with Fleece Grey" to be used to our campaigns.

| <input type="checkbox"/> Keyword (by relevance) | Avg. monthly searches | Three month change | YoY change | Competition | Ad impression share | Top of page bid (low range) | Top of page bid (high range) |
|---|-----------------------|--------------------|------------|-------------|---------------------|-----------------------------|------------------------------|
| <input type="checkbox"/> fleece slippers | 100 – 1K | +900% | 0% | High | — | €1.15 | €4.35 |

| <input type="checkbox"/> Keyword (by relevance) | Avg. monthly searches | Three month change | YoY change | Competition | Ad impression share | Top of page bid (low range) | Top of page bid (high range) |
|---|-----------------------|--------------------|------------|-------------|---------------------|-----------------------------|------------------------------|
| Keywords you provided | | | | | | | |
| <input type="checkbox"/> men's slippers | 10K – 100K | +900% | 0% | High | — | €0.66 | €4.45 |
| <input type="checkbox"/> slippers men's | 1K – 10K | 0% | 0% | High | — | €0.53 | €4.24 |
| <input type="checkbox"/> slippers | 100K – 1M | 0% | 0% | High | — | €0.64 | €3.48 |

Search Campaign: Non-branded keywords

We searched for keywords which focused more on the product Mens Slippers and not to the brand "Marks and Spencer", to target people with the need of buying slippers no matter the brand.

| | | |
|---|-----------------------|-------------|
| ● | mens slippers | Broad match |
| ● | m&s | Broad match |
| ● | mens house shoes | Broad match |
| ● | male slippers | Broad match |
| ● | mens slip on slippers | Broad match |
| ● | new slippers for men | Broad match |
| ● | slippers for guys | Broad match |
| ● | fleece slippers | Broad match |
| ● | nice mens slippers | Broad match |

Sponsored



dmlabs.ihu.edu.gr/mens/slippers

M&S Men's Slippers fleece gray - Men's House Shoes

Choose your M&S men's slippers. Shop with 20% off. Get ready for winter nights wearing warm slippers with fleece. The best choice for him.



20% off M&S Mens Slippers

Sponsored



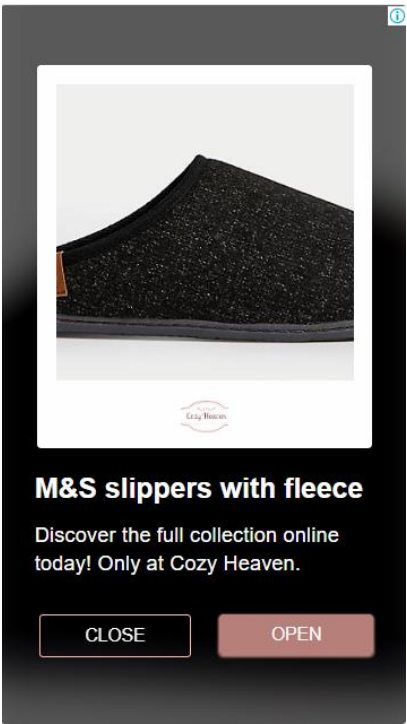
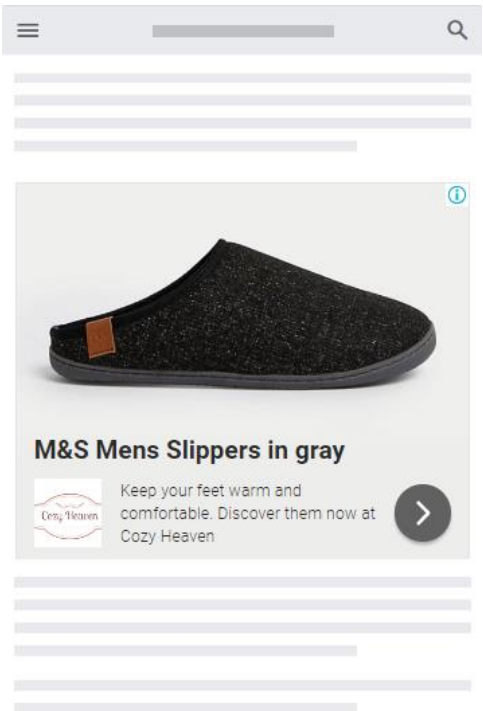
dmlabs.ihu.edu.gr/mens/slippers

New Collection - Cozy Heaven - M&S Men's Slippers fleece gray

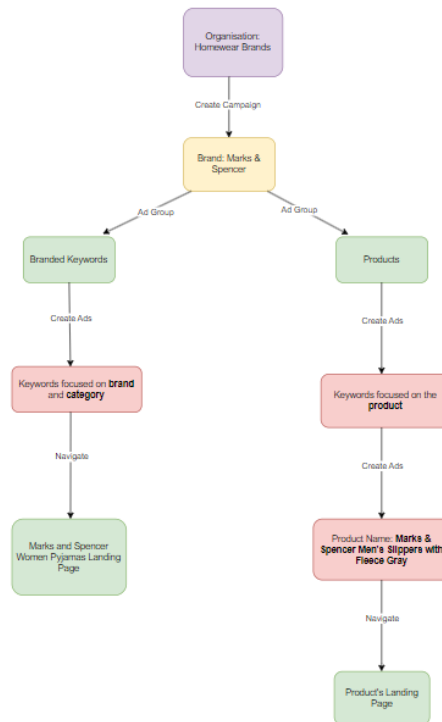
Get ready for winter nights wearing warm slippers with fleece. The best choice for him. Discover the full M&S collection online today at Cozy Heaven!

Deal: 20% off M&S Mens Slippers

Display campaigns



Google Ads Campaign Structure



WEB ANALYTICS

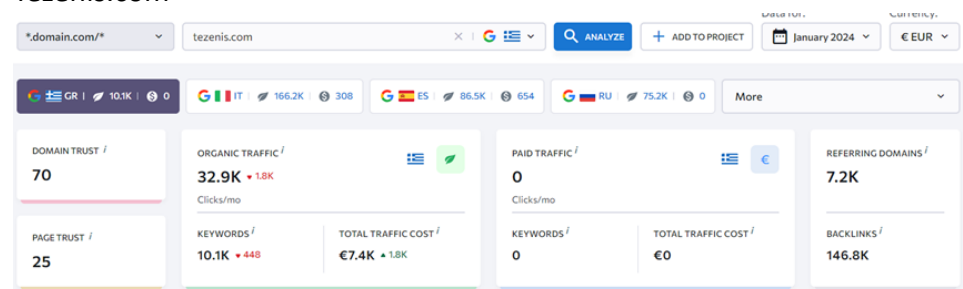
SEO performance analysis

Through **seranking.com**, we conducted the SEO performance analysis of our 3 competitors.

Using keyword suggestion tool, we managed to identify core figures regarding:

- **Difficulty score**
Keywords targeted by websites with high domain authority usually have a higher difficulty score. We filtered out keyword recommendations to understand the promotion efforts needed.
- **Search volume**
We Found out how many monthly organic searches the selected keyword got on Google with our Keyword Suggestion Tool. We checked the search volume dynamics for suggested keywords, such as how the number of searches has changed over the last year.

Tezenis.com



| KEYWORD (11,214) | DIFFICULTY | SEARCH VOL. | SEARCH INTENT | SERP FEATURES | POSITION | COMPETITION |
|------------------|------------|-------------|---------------|---------------|----------|-------------|
| tezenis | 69 | 40.5K | L N | 📍 ⭐ 📺 📺 | 1 | 0.04 |
| lingerie | 31 | 6.6K | I | 🔍 📺 📺 | 1 ▲ 1 | 0.26 |
| εσώπουχα | 54 | 14.8K | C | 📺 📺 📺 📺 | 2 ▲ 2 | 1 |
| tezenis εσώπουχα | 22 | 1.9K | I | ⭐ 📺 | 1 | 0.39 |
| μαγιο | 58 | 27.1K | C | 📺 📺 📺 📺 | 5 ▲ 1 | 0.97 |
| tezenis πιτζάμεο | 5 | 880 | I N | 📺 📺 📺 | 1 | 0.51 |
| tezenis μαγιο | 32 | 720 | I | ⭐ 📺 | 1 | 0.14 |
| αουτίες | 38 | 8.1K | C | ⭐ 📺 📺 | 4 ▼ 1 | 1 |

Top pages in organic search (1,253) ⁱ

| URL | TRAFFIC SHARE | TOTAL TRAFFIC |
|--|---------------|---------------|
| Αγοράστε online Tezenis Εσώπουχα και Πούχα! https://www.tezenis.com/gr/ | 61.53% | 20,213 |
| Lingerie - γυναικες https://www.tezenis.com/gr/%CE%B3%CF%85%CE%BD%CE%B1%CE%B9%CE%B... | 6.83% | 2,245 |
| Εσώπουχα - γυναικες https://www.tezenis.com/gr/%CE%B3%CF%85%CE%BD%CE%B1%CE%B9%CE%B... | 5.92% | 1,945 |
| Ολόσωμα μαγιο και μπικνί - γυναικες https://www.tezenis.com/gr/%CE%B3%CF%85%CE%BD%CE%B1%CE%B9%CE%B... | 4.94% | 1,624 |
| Πιτζάμες και Νυχτικά - γυναικες https://www.tezenis.com/gr/%CE%B3%CF%85%CE%BD%CE%B1%CE%B9%CE%B... | 3.86% | 1,267 |

VIEW DETAILED REPORT

Marksandspencer.com

.domain.com/

marksandspencer.com

ANALYZE

ADD TO PROJECT

Data for: January 2024

Currency: EUR

GR54.4K698

UK3M21.8K

US1.1M294

AU253.3K533

More

DOMAIN TRUST89

PAGE TRUST23

ORGANIC TRAFFIC72.6K31.2KClicks/mo

KEYWORDS54.4K3K

TOTAL TRAFFIC COST147K124.6K

PAID TRAFFIC10K2.7KClicks/mo

KEYWORDS69851

TOTAL TRAFFIC COST23.4K20.8K

REFERRING DOMAINS189.4K

BACKLINKS12.6M

Greece

Organic keywords

ALL (54.4K)

IMPROVED (4.4K)

DECREASED (9K)

NEW (10.7K)

LOST (10.3K)

| KEYWORD | SEARCH VOL. | POSITION | COMPETITION | CPC |
|--------------------------|-------------|----------|-------------|------|
| marks and spencer | 74K | 1 | 0.73 | 3.46 |
| marks and spencer | 74K | 2 | 0.73 | 3.46 |
| marks and spencer greece | 18.1K | 1 | 0.75 | 2.73 |
| marks and spencer | 74K | 3 | 0.73 | 3.46 |
| marks and spencer | 74K | 4 | 0.73 | 3.46 |

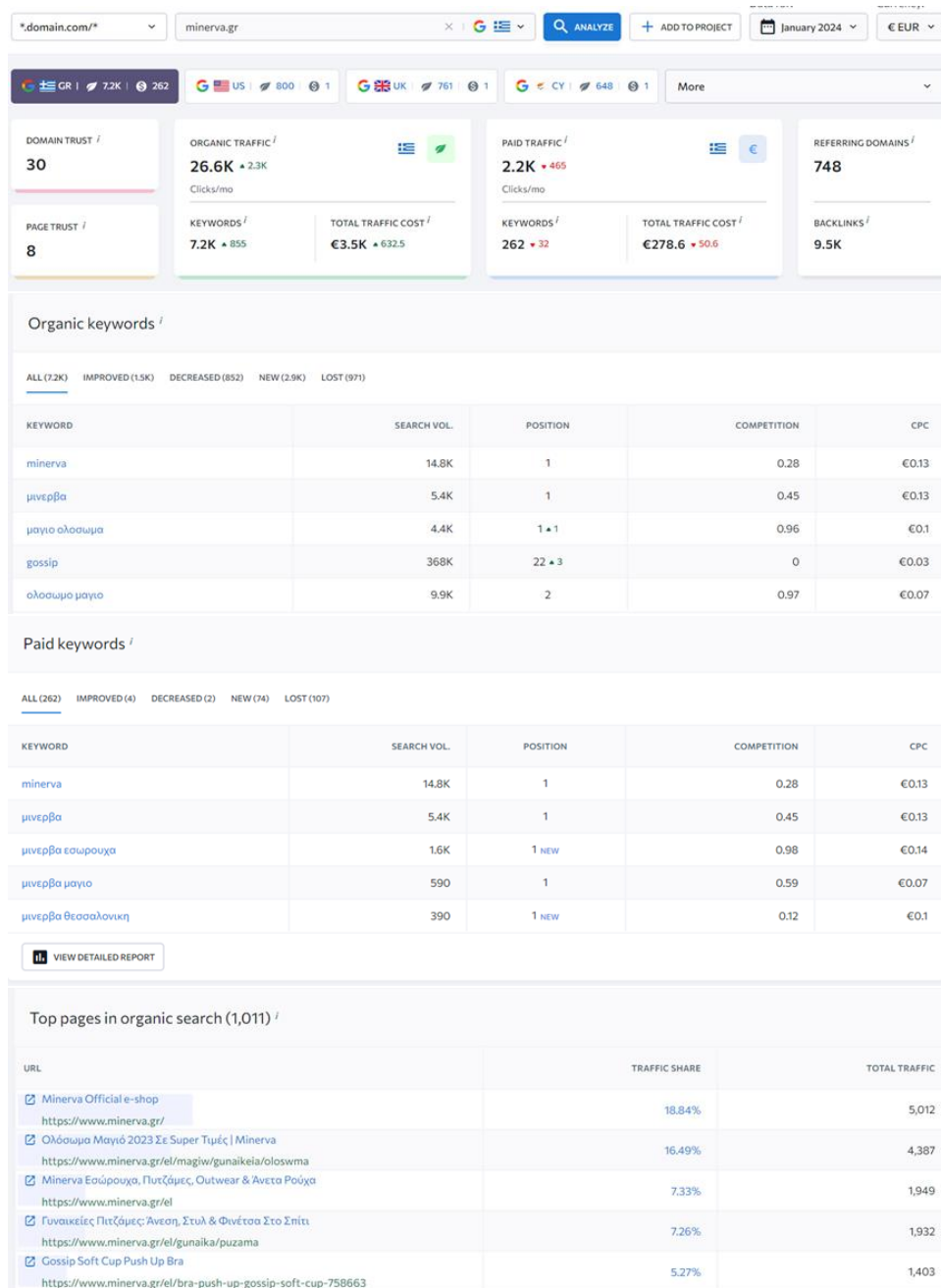
VIEW DETAILED REPORT

Top pages in organic search (9,636)

| URL | TRAFFIC SHARE | TOTAL TRAFFIC |
|---|---------------|---------------|
| Welcome to Marks & Spencer Greece https://www.marksandspencer.com/gr/ | 39.62% | 28,744 |
| Welcome to Marks & Spencer https://www.marksandspencer.com/ | 17.37% | 12,606 |
| Γυναικεία πούχα Πούχα, αξεσουάρ και παπούτσια M&S GR https://www.marksandspencer.com/gr/%CE%B3%CF%85%CE%BD%CE%B1%CE... | 5.19% | 3,765 |
| Welcome to Marks & Spencer Greece https://www.marksandspencer.com/en-gr/ | 3.25% | 2,357 |
| Καταστήματα Marks and Spencer GR https://www.marksandspencer.com/gr/stores | 2.68% | 1,945 |

We performed competitor research, found newcomers, check their domain authority, and compared our target keyword to our competition's with our SEO competitor checker tool.

Minerva.gr



Competition analysis

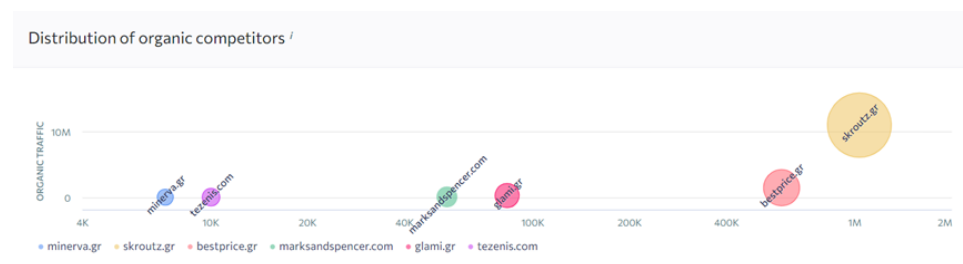
In seranking, we categorized the websites of the competition into specific details.

- Traffic
- Keywords
- Competitors
- Ads
- Historical Data

We examined the overview of competitors website visits, analyzed competitors' paid and organic campaigns and evaluated the dynamics, as follows:

- Estimated clicks per month
- Competitors' traffic cost
- Top performing competitor keywords

We assessed the overview of your competitors' organic and paid promotion strategies.

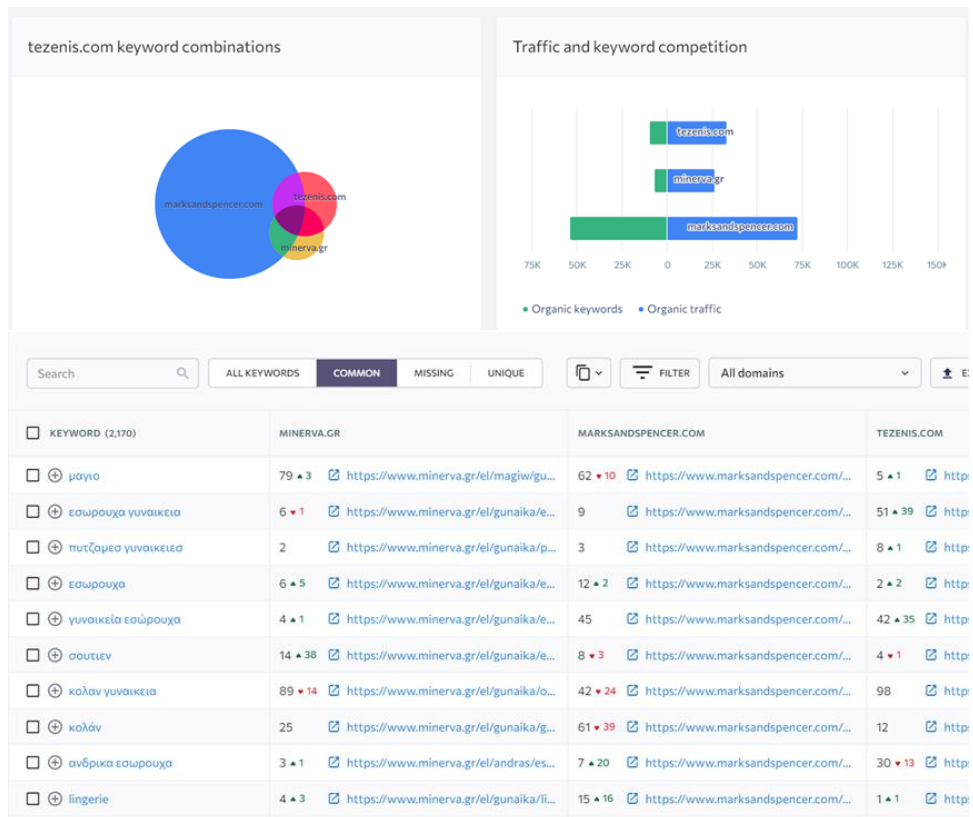


According to the enclosed image, the distribution depends on volume of traffic and number of keywords.

Get comprehensive data on your competitors' keywords

Our competitors' keyword checker module allowed us to find competitors' keywords, analyze their SEO metrics, and compare them.

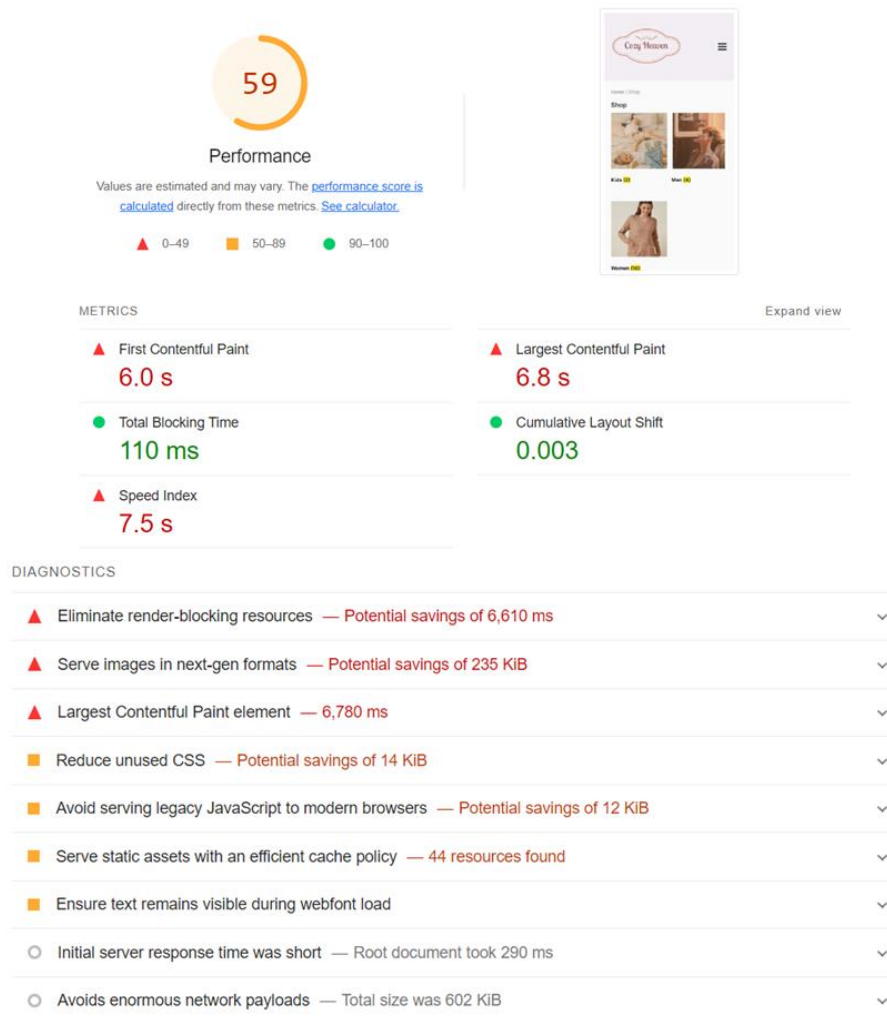
- Keyword rankings, new and lost keyword statistics
- Search volume and keyword difficulty
- CPC and number of advertisers
- Estimated cost per target keyword
- Search results overview by country



SEO & Performance Testing:

- 1) Using lighthouse extension, we performed SEO & Performance Testing for our project.





We analysed the diagnostics, finding out the below recommendations:

- 1) The first step towards reducing the impact of render-blocking resources is to identify what's critical and what's not. Use the Coverage tab in Chrome DevTools to identify non-critical CSS and JS. When you load or run a page, the tab tells you how much code was used, versus how much was loaded:
- 2) Image formats like WebP and AVIF often provide better compression than PNG or JPEG, which means faster downloads and less data consumption.
- 3) If the LCP is an image, the timing can be broken down into four phases. Knowing which phases take the longest can help you optimize your LCP. Lighthouse will display the LCP element along with the phase breakdown in the "Largest Contentful Paint element" diagnostic.



Accessibility

These checks highlight opportunities to [improve the accessibility of your web app](#). Automatic detection can only detect a subset of issues and does not guarantee the accessibility of your web app, so [manual testing](#) is also encouraged.

CONTRAST

▲ Background and foreground colors do not have a sufficient contrast ratio.

These are opportunities to improve the legibility of your content.

We performed with high score in the above segment.



Best Practices

USER EXPERIENCE

▲ Serves images with low resolution

The diagnostic indicated the below text, in order to perform with the highest score. Image natural dimensions should be proportional to the display size and the pixel ratio to maximize image clarity.



SEO

These checks ensure that your page is following basic search engine optimization advice. There are many additional factors Lighthouse does not score here that may affect your search ranking, including performance on [Core Web Vitals](#). [Learn more about Google Search Essentials](#).

CONTENT BEST PRACTICES

▲ Document does not have a meta description

Format your HTML in a way that enables crawlers to better understand your app's content.

Meta description best practices suggested the following:

- Use a unique description for each page.
- Make descriptions clear and concise. Avoid vague descriptions like "Home."

Behavioral Web Analytics Report

GA4- Google Merch Shop

Below, you may find how we approached this analysis and suggest key metrics, KPIs, and strategies for our e-shop based on the Google Merchandise Store data from the GA4 property.

Metrics and KPIs to Monitor:

Acquisition Report:

- Traffic Sources: Identified where our website traffic is coming from (organic search, paid search, referral, direct, etc.).
- Campaign Performance: Assessed the effectiveness of different marketing campaigns.
- Conversion Rates: Measured the percentage of visitors who complete desired actions.
- Engagement Report: Bounce Rate: Evaluated the percentage of single-page visits. Average Session Duration: Understood how long users typically spend on your site.
- Pages/Session: Determined the average number of pages viewed per session.
- Demographics Report: Audience Demographics: Understood the age, gender, and location of your audience.
- Device Category: Differentiated user behavior on desktop, mobile, and tablet.

User Segmentation:

Device Segmentation: Compared user behavior on mobile, desktop, and tablet devices.

Traffic Source Segmentation: Analyzed differences in user behavior between paid and organic traffic.

3. Identified Customer Journey Touch:

User Flow Analysis: Utilized the GA4 visualization interface to understand the typical paths users take on your website.

Identified drop-off points and areas where users might encounter issues.

Conversion Funnel Analysis: Analyzed each stage of the conversion funnel to identify points of friction.

Addressed the issues causing users to abandon their journey.

User acquisition: First user default channel group

+

User acquisition: First user default channel group

Last 28 days Dec 24, 2023 - Jan 20, 2024

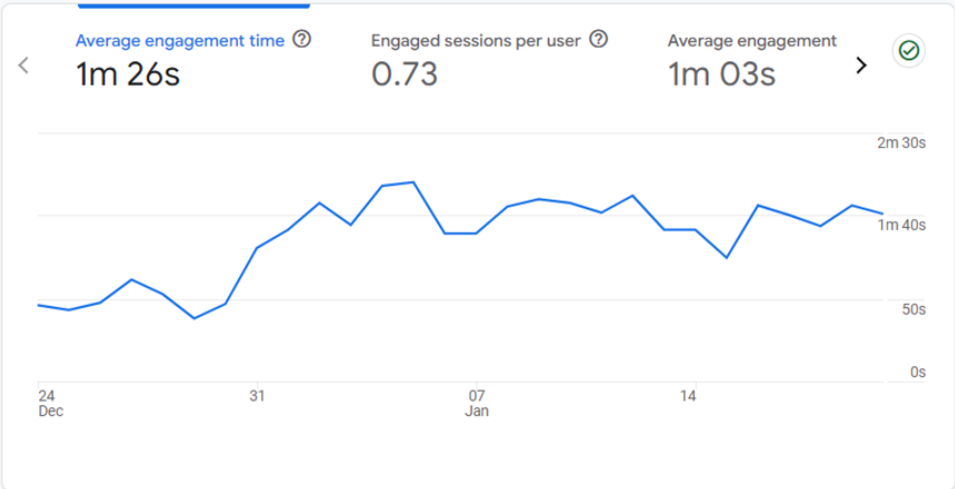
Search...

Rows per page: 101-10 of 10

| First user default channel group | New users | Engaged sessions | Engagement rate | Engaged sessions per user | Average engagement time | Event count | Conversions |
|----------------------------------|-------------------------|-------------------------|------------------|---------------------------|-------------------------|--------------------------|---------------------------|
| | 29,276 100% of total | 25,839 100% of total | 53.64% Avg 0% | 0.73 Avg 0% | 1m 26s Avg 0% | 679,044 100% of total | 6,953.00 100% of total |
| 1 Direct | 13,506 | 14,483 | 55.79% | 0.83 | 2m 01s | 452,293 | 4,948.00 |
| 2 Cross-network | 7,699 | 4,086 | 39.92% | 0.47 | 29s | 73,555 | 72.00 |
| 3 Organic Search | 7,672 | 6,633 | 62% | 0.80 | 1m 05s | 130,011 | 1,701.00 |
| 4 Organic Social | 217 | 277 | 67.07% | 0.94 | 3m 01s | 9,806 | 141.00 |
| 5 Referral | 137 | 194 | 65.99% | 0.90 | 2m 04s | 6,230 | 36.00 |
| 6 Paid Search | 22 | 45 | 47.37% | 0.78 | 24s | 568 | 2.00 |
| 7 Email | 14 | 167 | 66.53% | 1.12 | 3m 29s | 6,356 | 53.00 |
| 8 Affiliates | 6 | 6 | 60% | 0.67 | 49s | 173 | 0.00 |
| 9 Organic Video | 3 | 3 | 37.5% | 0.50 | 30s | 48 | 0.00 |
| 10 Paid Video | 0 | 0 | 0% | 0.00 | 0s | 4 | 0.00 |

Engagement: Conversions: Event name

Engagement overview



Conversions: Event name

| Event name | + | ↓ Conversions | Total users | Total revenue |
|------------|-----------------------------|---------------------------|------------------------|------------------------------|
| | | 6,953.00 100% of total | 2,498 100% of total | \$68,190.03 100% of total |
| 1 | view_item | 5,399.00 | 1,995 | \$0.00 |
| 2 | add_to_cart | 926.00 | 386 | \$0.00 |
| 3 | purchase | 603.00 | 563 | \$68,190.03 |
| 4 | first_visit | 20.00 | 20 | \$0.00 |
| 5 | page_view | 4.00 | 3 | \$0.00 |
| 6 | view_cart | 1.00 | 1 | \$0.00 |

Demographic

Audience Demographics

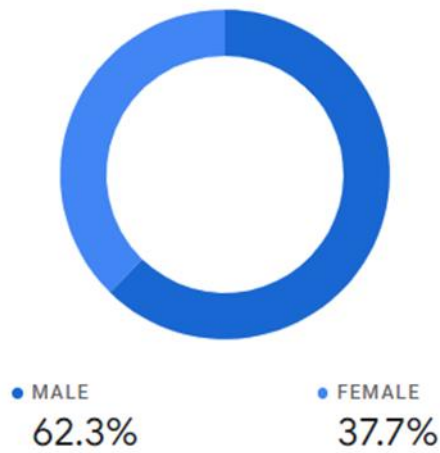
Users by Country



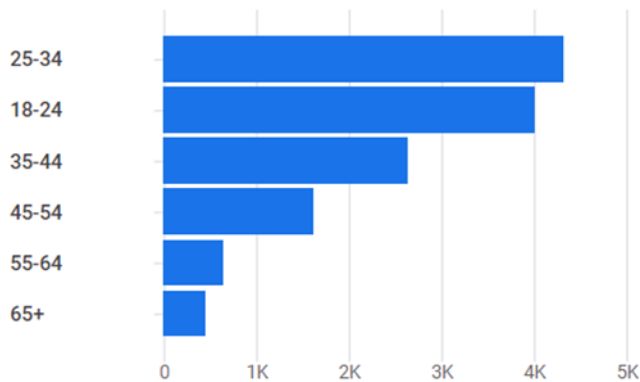
| COUNTRY | USERS |
|---------------|-------|
| United States | 18K |
| Canada | 6.3K |
| India | 4.5K |
| Japan | 618 |
| China | 538 |
| Taiwan | 478 |
| South Korea | 456 |

[View countries](#) →

Users▼ by Gender



Users▼ by Age



Tech details: Browser

| Browser ▼ + | | ↓ Users | New users | Engaged sessions | Engagement rate | Engaged sessions per user | Average engagement time | Event count All events ▼ | Conversions All events ▼ |
|-------------|------------------|-------------------------|-------------------------|-------------------------|------------------|---------------------------|-------------------------|-----------------------------|-----------------------------|
| | | 35,221 100% of total | 29,276 100% of total | 25,839 100% of total | 53.64% Avg 0% | 0.73 Avg 0% | 1m 26s Avg 0% | 679,044 100% of total | 6,953.00 100% of total |
| 1 | Chrome | 26,233 | 21,016 | 20,822 | 57.56% | 0.79 | 1m 38s | 516,109 | 5,828.00 |
| 2 | Safari | 5,338 | 4,972 | 2,879 | 41.85% | 0.54 | 54s | 67,628 | 815.00 |
| 3 | Samsung Internet | 1,675 | 1,557 | 454 | 21.65% | 0.27 | 16s | 11,467 | 72.00 |
| 4 | Edge | 758 | 638 | 692 | 62.51% | 0.91 | 1m 39s | 14,571 | 123.00 |
| 5 | Firefox | 320 | 272 | 263 | 63.07% | 0.82 | 1m 48s | 8,292 | 36.00 |
| 6 | Android Webview | 292 | 258 | 136 | 41.72% | 0.47 | 32s | 2,249 | 4.00 |
| 7 | Android Browser | 237 | 237 | 46 | 19.49% | 0.19 | 0s | 970 | 24.00 |
| 8 | Opera | 148 | 130 | 107 | 61.85% | 0.72 | 53s | 1,919 | 30.00 |
| 9 | Safari (in-app) | 113 | 105 | 65 | 48.87% | 0.58 | 52s | 1,638 | 17.00 |
| 10 | UC Browser | 46 | 46 | 8 | 17.02% | 0.17 | 0s | 156 | 0.00 |

Traffic by country

| | | | |
|-----------------|-------------------|--------------|-----------------|
| Free form 1 | | | |
| Segment | Direct traffic | Paid traffic | |
| Country | ↓ User engagement | | User engagement |
| Totals | 24d 21h | | 3d 00h |
| 1 United States | 17d 12h | | 2d 04h |
| 2 India | 1d 16h | | 1h 47m |
| 3 Canada | 1d 01h | | 16h 42m |
| 4 Taiwan | 16h 06m | | 4m 47s |
| 5 Japan | 15h 47m | | 59s |
| 6 South Korea | 6h 50m | | 0s |
| 7 Mexico | 6h 31m | | 19m 14s |
| 8 Brazil | 5h 28m | | 4m 31s |
| 9 Singapore | 4h 50m | | 4m 54s |
| 10 Australia | 4h 05m | | 20s |
| 11 Israel | 3h 17m | | 2m 12s |

Active users by device category in USA

| | | | | | |
|-----------------|--------------------------|--------------------------|------------------------|----------------------|---------------------------|
| Free form 1 | | | | | |
| Device category | mobile | desktop | tablet | smart tv | Totals |
| City | Active users | Active users | Active users | Active users | ↓ Active users |
| Totals | 18,879 53.6% of total | 15,257 43.3% of total | 1,171 3.3% of total | 11 <0.1% of total | 35,221 100.0% of total |
| 1 (not set) | 1,805 | 1,296 | 97 | 0 | 3,188 |
| 2 Toronto | 1,016 | 236 | 34 | 0 | 1,281 |
| 3 New York | 443 | 587 | 21 | 0 | 1,048 |
| 4 San Jose | 251 | 345 | 8 | 0 | 603 |
| 5 Mountain View | 64 | 511 | 0 | 0 | 575 |
| 6 Los Angeles | 310 | 226 | 12 | 0 | 547 |
| 7 San Francisco | 177 | 329 | 2 | 0 | 506 |
| 8 Sunnyvale | 62 | 443 | 1 | 0 | 505 |
| 9 Chicago | 284 | 197 | 7 | 0 | 487 |
| 10 Bengaluru | 165 | 229 | 0 | 0 | 394 |

User conversion rate/Active user

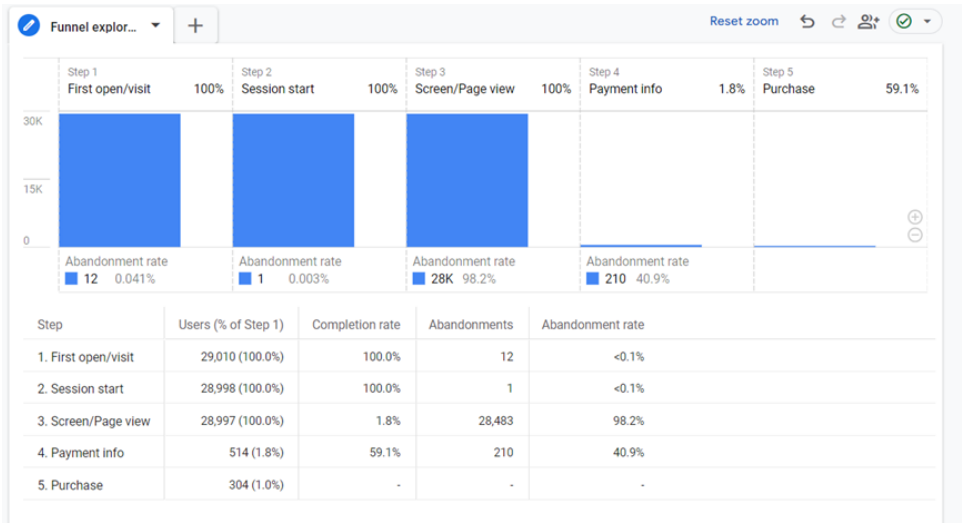
| Free form 1 | | |
|-----------------|----------------------|----------------|
| Country | User conversion rate | ↓ Active users |
| Totals | 7.0% | 35,221 |
| 1 United States | 9.4% | 17,524 |
| 2 Canada | 1.6% | 6,304 |
| 3 India | 5.0% | 4,455 |
| 4 Japan | 8.6% | 618 |
| 5 China | 0.2% | 538 |
| 6 Taiwan | 6.7% | 478 |
| 7 (not set) | 8.8% | 465 |
| 8 South Korea | 3.7% | 456 |
| 9 Australia | 6.0% | 302 |
| 10 Singapore | 9.1% | 298 |

Geo Map visualization



Customer Journey

Funnel analysis



Cohort exploration

Each cell is the sum of Active users for users who had Any event, in that week after First touch (acquisition date)

| | WEEK 0 | WEEK 1 | WEEK 2 | WEEK 3 |
|--|---------------|------------|-----------|-----------|
| Paid traffic | 7,613 | 13 | 10 | 10 |
| Active users | | | | |
| Dec 24 - Dec 30, 2023 7,589 users | 7,589 | 13 | 10 | 10 |
| Dec 31, 2023 - Jan 6, ... 14 users | 14 | 0 | 0 | |
| Jan 7 - Jan 13, 2024 12 users | 12 | 0 | | |
| Jan 14 - Jan 20, 2024 4 users | 4 | | | |
| Direct traffic | 13,473 | 374 | 96 | 28 |
| Active users | | | | |
| Dec 24 - Dec 30, 2023 4,077 users | 4,077 | 83 | 32 | 28 |
| Dec 31, 2023 - Jan 6, ... 2,894 users | 2,894 | 139 | 64 | |
| Jan 7 - Jan 13, 2024 3,418 users | 3,418 | 152 | | |
| Jan 14 - Jan 20, 2024 3,081 users | 3,081 | | | |

Business opportunities:

SEO Opportunities:

- Identify high-performing keywords and optimize content for better organic search results.
- Improve meta tags and descriptions.

PPC Optimization:

- Review and optimize paid campaigns based on high-performing keywords.

Customer Journey Improvements:

- Enhance user experience on key pages.
- Optimize the checkout process to reduce drop-offs.

Marketing Approaches:

- Develop targeted marketing campaigns based on user segments.
- Utilize retargeting for abandoned carts.

Mobile Optimization:

- Optimize the website for mobile users, addressing any issues affecting user experience.

Conclusion

Summarize key findings, insights, and proposed actions based on the analysis. This should include specific recommendations for improving acquisition channels, user engagement, and overall conversion rates.